



# Aviation Security Awareness - Cargo, Mail & Catering

Self-paced role-based learning designed to build security knowledge for cargo, mail and catering personnel. Understand the regulatory framework, risk areas, and your responsibilities, and learn how to respond to security threats in your day-to-day tasks.

We train more than 100,000 professionals and students each year.

**START YOUR  
JOURNEY  
TODAY.**





**Course duration**  
4 hours of study



**Exam period**  
[www.iata.org/training-exams](http://www.iata.org/training-exams)



**IATA Certificate awarded**  
upon successful completion  
of the final examination.

### WHAT YOU WILL LEARN?

- Describe the fundamental airline revenue management principles
- Recognize airline demand characteristics  
Apply pricing strategies
- Make correct decisions in order to optimize revenue on a given flight
- Apply principles of performance measurement to achieve revenue objectives
- Build a successful airline revenue management organization

### WHO SHOULD ATTEND?

- Staff involved in cargo, mail or catering operations at airports or airline facilities
- Personnel with responsibilities for the handling, loading, preparing, storing, or transporting catering supplies or mail for flights
- Anyone needing security awareness training to gain or maintain airport access or perform security-related duties in this area

### KEY TOPICS

- Definition & roles in the security chain (cargo, mail, catering)
- Threats to aviation and unlawful interference
- Security of catering supplies & stores (preparation, storage, sealing, delivery)
- Mail security protocols
- Response to security incidents & reporting mechanisms
- Security regulations & standards (ICAO, national & IATA)

### ABOUT IATA TRAINING

We train more than 100,000 professionals and students each year from all areas of the world. IATA Training Certificates can help you demonstrate your expertise and commitment to employers across the globe.

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### Study at an IATA Authorized Training Center

Earn your IATA Certificate through an IATA Authorized Training Center and take advantage of experienced instructors who will guide you and help you to achieve your careers goals.

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